CARstomer Day ("Promotion")

Terms and Conditions

This Promotion (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only.

Promotion Information Details:

Organizer	Carsome Certified Sdn	Bhd (202101006178)
Promotion Description	Carsome Certified Sdn Bhd (202101006178) This Promotion shall be applicable at selected participating Carsome Certified branches as listed below (see Participating Branches).	
Promotion Period	21 October 2022 - 23 October 2022 (all dates inclusive)	
Eligible Customers	In order to be eligible, customers must be physically present at any Participating Branches (as defined below) and successfully place a vehicle booking for a Carsome Certified Vehicle ("Certified Vehicle") within the above stipulated Promotion Period and subsequently complete their respective vehicle sale and purchase with regard to their Certified Vehicle.	
Participating Branches	Ipoh, Perak 177, Jalan Lahat 30200, Ipoh, Perak Kuantan Avenue, Pahang A1, A3, A5 Kuantan Avenue, Jalan Beserah, 25300 Kuantan, Pahang Juru Autocity, Penang Mainland 1814-A, Jalan Perusahaan (Highway Auto City, North South Highway Juru Interchange) 13600 Perai, Pulau Pinang Setia Spice, Penang Island Lot 01-12B. 108C, Jalan Tun Dr Awang, Bayan Baru, 11900 Bayan Lepas, Pulau Pinang. Johor Jaya No 2, Jalan Mutiara 3, Taman Perindustrian Plentong, 81750 Masai, Johor.	
Promotion Qualifications	Eligible Customers shall be entitled to receive the following benefits:	
	Benefit	Description
	Discount Voucher	Eligible Customers shall be entitled to various promotional discounts subject to the following

Tealive Voucher	 ("Scenarios"): RM500 off the purchase price of any Certified Vehicle below RM50,000 RM1000 off the purchase price of any Certified Vehicle equal or more than RM50,000 RM1,500 off the purchase price of any Certified Vehicle below RM50,000 in the event the Eligible Customer firstly trades in a vehicle with Carsome Sdn Bhd (an affiliate of the Organizer). RM2,500 off the purchase price of any Certified Vehicle equal or more than RM50,000 in the event the Eligible Customer firstly trades in a vehicle with Carsome Sdn Bhd (an affiliate of the Organizer). For the avoidance of doubt, the above Discount Voucher SHALL NOT be stackable and CANNOT BE combined with another Discount Voucher. The Discount Voucher shall be reoccurring assuming the Eligible Customers can meet the above Scenarios on separate occasions. Upon the Eligible Customer's
Teamve vouciner	REGISTRATION at the respective Participating Branches during the Promotion Period via the relevant QR code, they shall be entitled to a Tealive voucher on a first come first serve basis (while stocks last).
Mystery Gift	Upon the Eligible Customer placing a BOOKING for a Certified Vehicle, they shall be entitled to receive a mystery gift (limited to the first ten (10) successful bookings per day during the Promotion Period).

	Shell Fuel Vouchers Upon DELIVERY of the Certified Vehicle to the Eligible Customer, they shall be entitled to a fuel voucher (limited to the first ten (10) successful Certified Vehicle deliveries).	
	(Collectively referred to as "Promotional Benefits")	
	For the avoidance of doubt, Promotional Benefits shall only be made available to Eligible Customers with a successful booking who subsequently successfully completed the sale and purchase of their selected Certified Vehicle.	
	Eligible Customers must complete the sale and purchase of their selected Certified Vehicle within the allocated time period as prescribed by the Organizer in accordance with their successful booking. The Certified Vehicle must be delivered to the Eligible Customers latest by 11th November 2022 or else the Eligible Customers shall no longer be eligible for the Promotional Benefits.	
How will it be provided?	Refer to Promotion Qualifications (above)	
Special Promotion Terms	1. This Promotion shall be applicable with other ongoing promotions that offers discounts on the purchase price of any Certified Vehicle.	
	2. In the event that the Promotional Benefits become unavailable for any reason, then the Organizer reserves the right to substitute the Promotional Items with other promotional items of similar value. The Organizer makes no representation in relation to the availability of the Promotional Benefits.	
	3. The Promotional Benefits may not be redeemed or exchanged for cash. The Promotional Benefits awarded will not be replaced if lost or stolen. Promotional Benefits are not redeemable for cash or transferable. No substitution will be allowed except, at the Organizer's sole discretion, a prize of equal or greater monetary value may be substituted.	
	4. The sale and purchase of any Certified Vehicle shall be further subjected to additional terms and conditions and transactional documents that shall be determined by the Organizer.	

Promotion Terms and Conditions:

This Promotion is as specified in the Promotion Information Details above and is strictly made available to the Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is subject to the following terms and conditions ("Terms and Conditions"):

- 1. The Organizer reserves the right to amend or extend the Promotion at any time as they deem fit. The Organizer may engage their Affiliates in order to assist the Organizer with the execution of the Organizer's roles and responsibilities pursuant to this Promotion. For purposes of this Promotion, the term "Affiliate" shall mean any entity, individual, firm, or corporation, directly or indirectly, through one or more intermediaries, controlling, controlled by, or under common control with the Organizer.
- 2. The Promotion is only applicable during the Promotion Period. Any customer who does not meet the Promotion Qualifications and is not an Eligible Customer is not entitled to the Promotion.
- 3. In the event this Promotion involve vendors, merchants, and/or third-party providers ("Merchant") the relevant participating Merchant reserves the right to revise its terms and conditions without prior notice. Eligible Customers' participation in the Promotion shall be further subjected to the participating Merchant's terms and conditions.
- 4. By participating in this Promotion, all Eligible Customers will be deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this Promotion as stated herein and any additional terms and conditions stipulated by the Organizer (as may be applicable) including the decisions of the Organizer in all matters related thereto.
- 5. All personal information provided by the Eligible Customers is subject to the Organizer's Privacy Policy (details of which are available at https://www.carsome.my/privacy_policy). Amongst others, the Eligible Customers agree to provide consent for the Organizer to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to their participation in the Promotion and agree to grant the Organizer the absolute and unrestricted right to modify, use and publish any still or moving images of the Eligible Customers for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
- 6. The Organizer shall have the full discretion to determine (a) the eligibility of the Eligible Customers in relation to taking part in the Promotion; and (b) for any terms not specifically mentioned herein. The Organizer reserves the right to change or amend the Promotion mechanics, incentives, rewards, and the Terms & Conditions any time without any prior notice to the Eligible Customers.
- 7. The Organizer reserve the absolute right to cancel, terminate or suspend the Promotion with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizer shall not entitle the Eligible Customers to any claim or compensation against the Organizer for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 8. The Eligible Customers acknowledges and agrees that in relation to this Promotion, neither the Organizer nor their Affiliates, agents, members, partners, employees, successors, or assigns shall be liable for claims, demands, compensation, costs, or expenses arising out of any damage or loss which may be sustained by the Eligible Customers, whether or not caused in whole or in part by the active or passive actions of the Organizer or their affiliates, agents, employees, partners, members, successors, or assigns. The Eligible Customers acknowledges and agrees to hold harmless, indemnify and defend the Organizer against any and all claims, liabilities, damages, liens and expenses (including, without limitation, reasonable attorney's fees) arising directly or indirectly from any such occurrences in relation to this Promotion.

9.	The Terms & Conditions contained herein shall prevail over any inconsistent terms, conditions,
	provisions or representation contained in any other promotional or advertising materials for the
	Promotion.

10. The Terms & Conditions herein shall be governed by the laws of Malaysia.